

SERVICE

NOC 7332

APPLIANCE SERVICE TECHNICIAN (A.C.A., non-restricted certified trade)



WORK DESCRIPTION

What would I be doing?

Appliance Service Technicians test, repair, and assemble prefabricated parts to repair household, commercial, and industrial appliances and equipment. They may perform some or all of the following duties:

- test and repair electrical and electronic appliances, such as stove, refrigerator, dishwasher, and dryer,
- assemble or repair home water systems,
- test and repair gas water heater,
- service coffee makers, vacuum cleaners,
- repair lawn mower or power tools,
- test electrical voltage, resistance and current using meters,
- refer to schematic diagrams or product manuals and repair parts.

Appliance Service Technicians normally work a standard forty-hour week. They may work shifts including weekends and holidays. Must be prepared to respond in emergency calls.

PLACE OF WORK

Who needs Appliance Service Technicians?

- repair shops,

- appliance service companies,
- repair departments in department stores.
- some Appliance Service Technicians are self-employed.

CONDITIONS OF WORK

An Appliance Service Technician is a non-restricted certified trade. A person may or may not have a valid Certificate of Qualification to work in the trade. A Cooperative Education student, who is not a signed apprentice, does not have to be paid. An apprentice **may** be paid wages.

SALARIES/WAGES

The salary depends on the employer, years of experience, and level of training. In unionized places the wages and conditions of work are negotiated collectively. Self-employed technicians set their own per hour fees and charge for service calls. This is one trade where it really pays to be self-employed.

In the Elgin, Middlesex and Oxford area, Appliance Service Technicians can earn \$ 13.37 - \$ 16.70 per hour, averaging \$ 15.29 per hour.

(Next)

PROSPECTS of EMPLOYMENT in the Elgin, Middlesex and Oxford area

RATING: very good

There is a constant demand for repairers of household appliances. However, the demand for this service depends on the consumer decision of repairing or replacing product.

APPRENTICESHIP IN THE APPLIANCE SERVICE TECHNICIAN TRADE

- takes about 4 years or about 8 000 h, including 720 h of in-school training; prior education and experience may shorten the time to complete all the competencies,
- a Certificate of Apprenticeship is issued upon completion of apprenticeship,
- must pass the Certificate of Qualification exam to receive a Certificate of Qualification with journeyman status,
- Interprovincial Trade Certification (Red Seal) is available in this trade.

In-School Education:

An OYAP student must be 16 years old and completed Grade 10 (or equivalent).

Otherwise, all apprenticeship applicants must successfully complete Grade 12 (OSSD) or equivalent. The following competencies are valuable:

English, *Communication and*
Mathematics, *mechanical skills,*
Physics. *problem-solving skills*
Design Technology.

OYAP students must be full-time students in high school and those who obtain apprenticeships will complete the apprenticeship curriculum in college or an

approved Training Delivery Agent.

Specific skills learned in school are: safety, using and maintaining hand and power tools and equipment, measuring devices, shop equipment, trade calculations, trade communication, physics, estimating costs.

On the Job Training

- As a high school Cooperative Education credit (towards O.S.S.D.), learning is connected to one of the school subjects.
- The Apprentices must follow a program in the **Apprenticeship Training Standards** book which is given to them in the workplace when they register. As each competency is achieved the employer signs it off.

OPPORTUNITY TO GROW

A Certificate as a journeyman is not needed to start working as an Appliance Service Technician. A registration as an apprentice and becoming a journeyman are the first steps in growth. A journeyman may:

- become a foreperson or supervisor,
- start own small business,
- work in related areas or occupations.

RELATED OCCUPATIONS

- Factory Assembler and Inspectors,
- Manufacturing.

CONTACT INFORMATION

Whom should I call?

School Guidance/Co-Op Office

Apprenticeship Office 519 675 7788

London: 1 800 265 1050

Apprenticeship web: www.edu.gov.on.ca

EMOLTB web site: www.localboard.on.ca

Training Hotline: 1 800 387 5656

Union: